



Price Match Policy

Last Updated: 9 February 2023

Our price match request includes our brands [Apollo Motorhome Holidays](#), [Cheapa Campa](#) and [Hippie Camper](#) in Australia and New Zealand.

If you find the same campervan or motorhome type for a lower price elsewhere and you would like to request a price match, please send an email to our team for consideration at pricematch@apollocamper.com.

Please include:

- A screenshot of the cheaper offer or quote including the date you received this and the cost of the cheaper campervan.
- The quote/offer sent must clearly show locations of travel, pick up and return date with pick up and return time, number of people travelling and vehicle type.
- If you have received a quote, please email through the entire quote or a screenshot of the quote including as much information as possible including the website/company name where you received it.
- Your name, email address and contact phone number.

We will consider a price match if your request meets the following conditions on the comparable screenshot or quote:

- The quote is for an Apollo, Cheapa Campa or Hippie Camper vehicle offered from another provider.
- The quote is for a vehicle that is deemed the same by our Price Match team.
- The vehicle is available for rent at the time of quoting.
- Travel is for Australia or New Zealand.
- The dates of travel are the same as you have requested.
- The locations of pick up and drop off are the same as you have requested.
- The price is accurate, and the currency of travel is in AUD for Australian travel requests, and NZD for New Zealand travel requests.

Please Note: Payments made by credit card will incur a surcharge.

Other Conditions

- Apollo, Cheapa Campa and Hippie Camper price match requests are on a request basis only.
- The daily rental rate is the only rate that is eligible for price match requests. Any extras, fees and liability options are excluded.
- Price match requests may not apply during peak periods or when coupons/vouchers or other promotional offers are in place.
- Price match requests will be valid on the initial quote only and is non-negotiable beyond our initial offer.
- Price match rates approved may be void if changes to the booking is made after confirmed.
- We reserve the right to withdraw this offer at any time.
- Apollo, Cheapa Campa and Hippie Camper reserves the right to refuse price match requests if the quote and/or vehicle is deemed to not be the same.

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